



Urban Mission: Ready to Help Your Family

Urban Mission is ready to help you and your family during this challenging time. Our programs remain fully operational with a few adjustments in place to ensure the health and safety of our customers and staff. Those in need of food and/or essential supplies can take advantage of our convenient drive-up service. Other assistance is provided over the phone and by appointment. Call **315-782-8440**. Our team of professionals is available **Monday – Friday, 9 AM – 4:30 PM**. Here are a few ways we can help:

- The **Food Pantry** is available via drive-up service, offering a five-day supply of food for each member of the family, in addition to any needed essentials, such as pet food, toilet paper, personal care items, infant formula and diapers. Each food / supply package is customized to fit the size / specific needs of each family.
- The **Critical Needs** program is a flexible program, offering a wide range of supportive services. Financial assistance is available on a limited basis to help with expenses such as rental and utility arrears, prescription medications, and transportation assistance, just to name a few. We can also help with school supplies, the perfect outfit for that upcoming job interview, an extra boost of confidence to help you take that next step in your future plan, and much more.
- **Meals on Wheels** provides nutritional meals to homebound seniors and individuals with disabilities in Watertown and Carthage. Meal plans vary by need and include a weekend option.
- The **Bridge** program is providing support to clients via the phone and by appointment. Stop DWI Victim Impact Panels are offered periodically with social distancing in place.
- **Getting Ahead in a Just Gettin' By World** workshops are offered both virtually and in-person. For in-person workshops, investigators are asked to wear face masks and follow social distancing guidelines. Getting Ahead graduates continue to build resources and work toward their future stories through **Staying Ahead**, an informal initiative coordinated by the graduates themselves.
- The **Impossible Dream Thrift Store** is open Wednesday – Saturday, 10 AM – 5 PM. Shopping is available on the main floor which features a large selection of gently-used name brand clothing and housewares. The downstairs has been transformed into a Bargain Basement, open twice each month. At this time, the Impossible Dream is unable to accept donations from the general public, due to storage limitations and the extra sanitization precautions put into place.

Urban Mission is extremely grateful for the continued support of our many community partners. With your help, we provided assistance to 4,859 families between January and July with food / supply packages equal to 220,632 meals.

To learn more about how you can help, call **315-782-8440**. To those seeking assistance, remember that you are not alone. We truly are all in this together ... and together, we will overcome!