



Urban Mission's Response to COVID-19 Pandemic

Urban Mission is committed to meeting the urgent, emerging needs of the community during this challenging time. Those in need of assistance are encouraged to call **315-782-8440**. Hours of operation are **Monday – Friday, 9 AM – 4 PM & Saturday, 9:30 AM – 1:30 PM**. Following is a summary of services:

- The **Food Pantry** is offering drive-up service. Those in need of assistance are asked to call to speak with a team member who will walk through a brief questionnaire and prepare a food / supply package customized to fit the specific needs of the household. The pantry provides a five-day supply of food for each member of the family, in addition to any needed essentials, such as pet food, toilet paper, personal care items, infant formula and diapers. In partnership with the [Volunteer Transportation Center](#), delivery service is available to seniors and those who are susceptible to the virus. Deliveries are made each afternoon, beginning at 4 PM.

Urban Mission has teamed up with [Belleville-Henderson School District](#) to establish temporary rural food pantries in southern Jefferson County:

Belleville Fire Hall, Monday and Friday, 10 AM – 12 PM and Saturday, 12 – 5 PM
Cherry Tree Ice Cream Shop in Henderson, Tuesday, 10 AM – 12 PM

- The **Critical Needs** program is operating on a limited basis, providing essential supplies that can be included in food packages. Financial assistance is temporarily limited to only the most critical needs.
- **Meals on Wheels** is operating in both Watertown and Carthage. Carthage can accommodate new enrollees; Watertown is at maximum capacity. Any seniors or homebound individuals in need of food (regardless of where they live) are encouraged to call **315-782-8440**.
- The **Bridge** program is providing support to clients via the phone and social media. All groups and in-person visits are postponed until further notice.
- **Getting Ahead in a Just Gettin' By World** workshops are temporarily on hold.
- The **Impossible Dream Thrift Store** is closed for business; donations of merchandise cannot be accepted at this time.

Urban Mission is extremely grateful for the continued partnerships, gifts, and prayers of our many community supporters. To learn more about how you can help, visit us on the web at www.WatertownUrbanMission.com or call **315-782-8440**.

To those seeking assistance, remember that you are not alone. We truly are all in this together ... and together, we will persevere!